



ServicePlus Premier

Tired of feeling "nicked and dimed" by IT consultants? **ServicePlus Premier** is designed to consolidate and minimize those costs, as well as eliminating the need to worry about your IT systems. **ServicePlus Premier** provides complete and unmatched IT support and maintenance for one monthly fee.



Benefits

- **Unlimited** remote support for all issues; **unlimited** on-site support after escalation
- Access your system information through an **easy-to-use, secure** web portal
- **Automatic inventory** of all computers, including software license keys, warranty status, and **actual** usage
- Monitor all of your network devices for up/down availability
- **Direct control** of **Microsoft** patch deployment for all computers simultaneously
- Gain visibility into network health through graphical, scheduled reports
- Automatically document your network with detailed on-demand reports
- **Quarterly** meetings with CIO-level engineers to review system health, define goals, and provide IT direction

Optional Services

- Scheduled weekly / monthly visits
- 24x7 System-state monitoring
- Application publishing to the web
- Secure remote access without a VPN

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"Bringing Cutting Edge Technology to Your Business"